

THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 23rd day of February' 2023

C.G.No.2/2022-23/Tirupati Circle

Present

Sri. K.Rama Mohan Rao

Sri.S.L.Anjani Kumar

Smt. G.Eswaramma

Chairperson (I/c) &

Member (Finance)

Member (Technical)

Independent Member

Between

G.Sivaram Prasad,
S/o. G. Subramanyam Naidu,
11/396, R.R. Puram,
SRRPuram (M)
Chittoor Dt.

Complainant

AND

1.Executive Engineer/O/Puttur

Respondent

ORDER

1. The case of the complainant is that he is having Agricultural service with SC No. 5343127000590 of 15HP load and he is utilizing supply to his Mango garden since 25.03.2010 and the said service supply is fed from 63 KVA DTR. In order to implement HVDS scheme, the department removed the mother DTR of 63 KVA and erected 3Ph 25KVA DTR in his mango garden premises. But the department not given supply to his existing Agricultural service/ not shown alternate route for providing of supply to his existing Agricultural service.

The complainant further stated that he requested several times to the department to restore his Agricultural service, but no action was taken against it and also no intimation given to him regarding restoration of his Agricultural service by the department. The complainant stated that he is not able to provide water to his mango trees in 6 acres, due to this his crop was damaged and financial loss

occurred for about lakhs of rupees. Hence requested to resolve his grievance and restore his existing agricultural service.

2. The case was registered as C.G.No.02/2022-23/Tirupati Circle and sent to respondents for written submissions.
3. Respondent submitted written submission stating that, the Construction wing, Tirupati has executed the work i.e., converting existing LT network into HVDS in SRR Puram Mandal. While execution, work taken up by the construction wing under RR Puram SS II, 63KVA (Code No.305331131218). They have partially completed the HVDS scheme work and 2 No's. Service connections were left over with service number 5343127000590 of Mr.G.Siva Ram Prasad (complainant) and ASC No.5343127000747 of Smt. P. Sumathi and the transformer was already devoluted to SPM, Puttur by Construction wing (enclosed devolution of removed equipment to stores). The complainant approached the AE/O/SRR Puram, on observation of field, it was noticed that work was not executed by the Construction wing due to the dispute between the above two consumers regarding right of way for erection of lines.
4. Personal hearing was conducted on 18.5.2022 @ 11.30A.M. Complainant and EE/O/Puttur present. Heard both sides and posted the case to next hearing.
5. Personal hearing was again conducted on 26.5.2022 @ 11.30A.M. at Court Hall/CGRF/Tirupati. Complainant, EE/O/Puttur& AE/O/SRR Puram present. Heard both sides. EE/O/Puttur has represented that there is a dispute of right of way for providing service connection under HVDS scheme. EE/O/Puttur is directed to visit the spot and submit the detailed report after furnishing copy to the complainant. Hence posted the case to next hearing.
6. On 30.5.2022, the EE/O/Puttur submitted detailed report. On field verification EE/O/Puttur furnished two (2) options given by the complainant. The details are as follows:-

(1) As per sanctioned Estimate:-

The supply to ASC No. No.5343127000747 of RR Puram can be released by laying 350mtrs of LT 3Ph 4W line with 3X16+25Sqmm, AB cable for a distance of 350 mtrs. For this the consumer of ASC No.5343127000747 purchased materials at her own cost. The line can be laid along the fencing of the land of the Complainant.

(2) Options shown by the Complainant:-

Option : (1):-

The LT line can be laid from another transformer which is to fed 3 Nos. services i.e. ASC No's.744, 200 & New service of SRR Puram. This will result overloading of transformer.

Option : (2):-

The supply may be released by laying 420mtrs of 11KV line and erecting new 25KVA transformer. These two options will not be possible as the HVDS work under RR Puram SS II 63KVA was already completed and no supplementary work will be approved by the Corporate Office/Tirupati.

The Respondent also enclosed the sketch along with the inspection report and recommended that as per the estimate already sanctioned i.e., laying of LT 3ph 4 W line with 3x16+25sqmm, AB cable line for a distance of 350 mtrs can be laid across the fencing of the land of Complainant which will not disturb the trees of the Complainant.

7. Meanwhile another complainant by name Smt.P. Sumathi of SRR Puram Mandal also registered a complaint before this forum stating that she is having an Agricultural service vide SC No.5343127000747 of 5HP load and she is utilizing supply from 25.11.2013 Mr. G.Sivaram Prasad (C.G. No. 02/2022-23/Tirupati Circle complainant) not allowing for laying of line to her Agricultural service. Hence requested the forum to provide line to her existing said agricultural service.

8. Personal hearing through video conferencing was again conducted on 13.7.2022 @ 11.30A.M. Complainant absent, EE/O/Puttur present. Hence posted the case to next VC along with the case of CG No.16/2022-23/Tirupati Circle.
9. Personal hearing was again conducted on 25.8.2022 @ 11.30A.M as the connected case of CGNO.16/2022-23/Tirupati Circle posted to next VC. Hence posted this case along with C.G. No.16/2022-23/Tirupati Circle.

The EE/O/Puttur has stated that both the cases of Mr.G.Sivaram Prasad of C.G.No.02/2022-23/Tirupati Circle and Smt.P.Sumathi of C.G.No.16/2022-23/Tirupati Circle will be resolved if the complainant Mr.G.Sivaram Prasad agreed for providing of line passing through fencing of his land for releasing of service to Smt.P.Sumathi and also stated that the complainant P.Sumathi is also ready to cut the tamarind tree which is in front of Mr.G.Sivaram Prasad land, as the tamarind tree is inconvenient for providing of 11KV line to release the existing service belongs to Mr.G.Sivaram Prasad.

10. The point for determination is whether this respondents are entitled to restore power supply to the Agricultural service ASC No.5343127000590 by erecting LT 3phase 4wire lines with 3X16+25Sqmm AB cable for about 30mtrs or not ?

On perusal of the said case, it is observed that there is a dispute between the two parties i.e., case of this complainant Mr.G.Sivaram Prasad and another complainant Smt. P.Sumathi (she also registered a complaint in this forum).

11. Again informed to EE/O/Puttur over phone to appear before the Forum along with records to discuss about the case and present field condition of said both the complainants' premises.
12. The EE/O/Puttur attended before the Forum @ 12.30P.M. on 3.2.2023. Heard the EE/O/Puttur version. This forum directed the EE/O/Puttur to submit additional report of the case along with sketch showing feasibility to release the

said Agricultural service without passing any lines in the complainant's premises.

13. The EE/O/Puttur has again submitted the additional written submission along with the sketch on 9.2.2023 showing feasibility to release the said agricultural service.

The details of the additional written submission is as follows:-

The following solution can be adopted for resolving the issue in regard to CG No.02/2022-23/Tirupati Circle filed by Sri. G.Siva Ram Prasad & Smt.P.Sumathi of RR Puram village, (another complainant of C.G.No.16/2022-23/Tirupati Circle) SRR Puram Mandal pertains to Operation Division Puttur.

- 1) DTR-2 may be shifted to new location as shown in the sketch.
- 2) LT 3phase 4wire lines may be laid with 3X16+25Sqmm AB cable to release the supply to the existing ASC.No.590 & 747 of RR Puram Distribution.

The HVDS scheme was introduced by the department to provide 3PH 25KVA/16KVA DTRs in place of mother DTR to provide better, efficient, and un-interrupted power supply to the Agricultural consumers. The department implemented the scheme and provided 25KVA/16KVA DTRs in place of mother DTR to supply power to the nearby Agricultural services. Depending upon the contracted loads about 1 to 5 Agricultural services connected under each DTR of 3PH25/16KVA and releasing the agricultural services, the cost of the DTRs of 25KVA/16KVA DTRs provided under HVDS scheme shall be borne by the department only. Hence this forum noticed that, the department taken remedial measures and erected 3ph 25/16KVA DTRs at field and connecting the adequate loads of agricultural services under each 3ph 25/16KVA DTR to avoid over loads and to safeguard the DTRs by erecting 11KV and LT lines from consumer end to DTR to release the agricultural services .In HVDS scheme the department will maintain the DTRs of 25/16KVA.

The department is collecting deposit amounts per HP from the agricultural consumers but not collecting the DTR cost under the HVDS scheme and also

facilitating and erecting 11KV/LT lines about 180mtrs with free of cost, if line involvement is essential between DTR and agricultural consumer end.

Since there is a right of way dispute between the two complainants this forum decided to pass orders with equal justice to both the complainants who have filed complaints before this forum i.e. 1) Sri. G.Siva Ram Prasad (C.G.No.02/2022-2023/Tirupati Circle) & 2) Smt.P.Sumathi (C.G.No.16/2022-23/Tirupati Circle) of RR Puram village of SRR Puram Mandal.

14. Hence, the respondents are directed to prepare an estimate for shifting of 3Ph 25KVA DTR which is erected in the Mango garden pertaining to Mr.G.Sivaram Prasad under T&D improvement works and after obtaining sanction from higher authorities shift the DTR from Mr.G.Siva Ram Prasad Mango garden to road side as per the sketch submitted by the EE/O/Puttur to this forum and also prepare and sanction another estimate under HVDS scheme for erection of LT 3Ph4w line with 3X16+25KVA DTR as per the sketch submitted to this forum (LT line cost shall be collected from consumer for more than 180mtrs distance of LT line) and execute the works with police protection if necessary and release the said agricultural service ASC No. 5343127000590 within a month from the date of receipt of this order and submit the compliance report after execution of works within 15days to this forum. The point is answered accordingly.

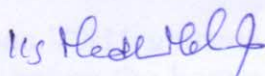
15. Thus the case of CG.No.02/2022-23/Tirupati Circle is disposed off.

Sd/-
Member (Technical)

Sd/-
Independent Member

Sd/-
Chairperson (I/c)

Forwarded By Order


Secretary to the Forum

This order is passed on this, the day of 23rd February'2023

If aggrieved by this order, the Complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

To

The Complainant

The Respondents

Copy to the Nodal Officer (Chief General Manager (O&M)/ Operation)/ CGRF/ APSPDCL/ Tirupati.

Copy to the Executive Engineer/Construction/APSPDCL/Tirupati.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.